Imre Vigh

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in linkedin.com/in/imrevigh

Summary

A diligent and highly ambitious aspiring software developer who can think outside the box. A certified Java SE 8 Programmer (OCA Java SE 8 Programmer) who enjoys working with all types of personalities seeking the chance to architect new software applications. Willing and enthused to resolve challenges in the most efficient manner.

Experience

Customer Advisor

Cotswold Outdoor

Nov 2019 - Present (3 years +)

Helped customers by knowledgeably answering enquiries regarding product placement, details, and availability. Provided useful and helpful information to customers on product specifications and technical details. Handled complaints calmly and professionally, providing appropriate solutions to promote continued customer satisfaction. Maintained excellent team relationships by proactively helping colleagues solve complex customer complaints, issues and requests. Successfully managed customer issues with effective and efficient solutions. Helped customers feel valued and appreciated by going the extra mile to answer questions.

Pizzaiolo

PizzaExpress

2017 - 2019 (3 years)

Met customer needs and requests, while baking a wide range of pizza doughs and recommending new recipes. Delivered exceptional cooking services by preparing appetizers, including garlic bread, dough balls, and salads and using less traditional ingredients to appeal larger audience by making vegan cheese and wholemeal dough. Maintained cleanliness of cooking station before and after cooking meals to ensure kitchen sterility.

Accommodation Assistant and Serving Staff

Butlin's

2016 - 2017 (2 years)

Monitored and replaced inventory and reported maintenance repairs to senior management for developing a professional working environment. Maintained cleanliness and tidiness of organisation to ensure and meet high standards of cleaning requirements. Offered professional support to the organisation by working as a team; performing routine operations and activities to a pristine standard.

Project Assistant

Pharmacoidea Ltd.

2015 - 2016 (2 years)

Communicated and worked in close collaboration with the project manager by generating tenders for biotechnology projects (H2020; IMI, Eureka), compiling reports, and administering tenders.

Education

The Training Room
Software Development
2019 - 2021
Software Development Fundamentals, CIW: Advanced HTML5 and CSS3 Specialist, Python Fundamentals, Querying Microsoft SQL Server 2012/2014, Oracle OCA Java SE 8 Programmer, OCP Java SE 8 Programmer II

University of Szeged
Master's Degree, Visual Culture Studies
2010 - 2012

University of Szeged
Master's degree, Hungarian/Magyar Language and Literature
2009 - 2012

Licenses & Certifications

CIW Advanced HTML5 and CSS3 Specialist - Certification Partners (CIW)
CIW ID 888613

Exam 461: Querying Microsoft SQL Server 2012/2014 - Microsoft

MTA: Software Development Fundamentals - Certified 2020 - Microsoft

MTA: Introduction to Programming Using Python - Certified 2021 - Microsoft
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Responsive Web Design - freeCodeCamp

Oracle Certified Associate, Java SE 8 Programmer - Oracle

Skills

Customer Service • Microsoft Excel • Microsoft Word • PowerPoint • Public Speaking • Teamwork • Microsoft Office • Communication • Independence • Project Management